I. **POLICY:**

It is the policy of the Department of Corrections (DOC) that Pretrial Officers (POs) and designees shall investigate and respond to equipment/communication failure with defendants on the Electronic Monitoring (EM) program.

It is the policy of DOC that when responding to equipment or communication failures, POs shall prioritize threats to public safety and respond with immediate return to custody when appropriate.

II. **APPLICATION:**

This policy and procedure shall apply to all Statewide Pretrial Office employees.

III. **PROCEDURES:**

In the event of an area wide communication loss with EM equipment:

1. The effected defendants will not directly be notified of the break in equipment communication.

2. When an officer notices an outage lasting longer than four (4) hours, the regional command staff, up to the Chief Probation Officer (or designee), will be notified, and procedures outlined in individual office SOPs will be implemented. The Chief Probation Officer will be responsible for notifying the Division Director (or designee) of the situation and actions to be taken, if any.