

Goose Creek Correctional Center Scheduling Attorney/Client Video Visitation

Video conferencing capabilities are available to attorneys and legal aid agencies only.

Video conferencing is available between 10am and 10pm with each appointment being 30 minutes.

GCCC has two visitation rooms set-up to allow for video conferencing and or professional visits. To use one of these rooms for video conferencing with your client, you will need to schedule your visit at least 12 hours in advance. These rooms are on a first come first serve basis and are in competition with face-to-face professional visitors.

To schedule a video visit with an inmate email gccc.court@alaska.gov with the inmates name, offender number, date and time requested along with your IP address. You may also call our main number; 907-864-8100 option 1 (Scheduler for Attorney/Client Teleconference). If you do not speak with a person, be sure to leave a voice message with your name and call back number. Scheduling hours at GCCC are Monday through Friday 8am to 4pm. Once the video has been scheduled a confirmation will be received via email. Specific time requests cannot be guaranteed but we will come as close as possible to the time requested.

To use this video system you must have access to a PolyCom Video Conference System or a laptop/desk top with web cam and PolyCom Software loaded. **Please have your IP address handy as that information is required before scheduling can occur.** At the preschedule time GCCC will call you via the PolyCom.

Privacy notice: The Department Corrections does not record or monitor PolyCom systems. We cannot guarantee the privacy of any system that uses the internet for the transfer of video telecommunications which could be accessed by an unknown third party or "Hacker."

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